

TERMS AND CONDITIONS

1. All goods supplied by GMT Tools Technic Australia to the customer / client on credit (To be organised with GMT Tools Technic Australia on its terms before credit facility can be used) will be paid for in full by the customer on or before the agreed day. Failure to do so will result in termination of credit facility without any notification to you (the customer / client).
2. GMT Tools Technic Australia may decline any order for goods and services (wholly or partially) at any time prior to the delivery of goods and services, in which case GMT Tools Technic Australia will not be under any obligation to fulfil order request places by you (the customer / client).
3. If the customer fails to pay GMT Tools Technic Australia for goods and services provided, within the credit period, GMT Tools Technic Australia may:
 1. Reserves the right at all times to suspend supplies of any further goods and services to the customer.
 2. GMT will take no responsibility for not supplying any further orders.
4. GMT Tools Technic Australia will not take any liability (fully or partially) for any loss or damage caused to the products during delivery, handling, or installation.
5. GMT Tools Technic Australia may arrange shipping insurance of the product on behalf of the customer, but only upon a formal requested as part of the product order. Costs for such insurance will be added to the cost of the products supplied.
6. GMT Tools Technic Australia does not take any responsibility (Fully or partially) for injuries (or death) caused while misusing the product and/or not following the users instructions.
7. Contact (e-mail) GMT Tools Technic Australia within 10 days of receiving the products of any disputes with the supplied order.
8. If any of the supplied products are faulty, please contact (e-mail) GMT Tools Technic Australia for a return authorisation. The faulty product may be replaced or credited depending on what is agreed between the customer and GMT. See RETURN OF GOODS.

RETURN OF GOODS

1. GMT Tools Technic Australia will not accept any returned goods without a GMT “Return Goods Authorization – RGA”
2. The RGA must be obtained from GMT prior to sending any ordered GMT material back to GMT.
3. The RGA must be clear marked on the package and referred to on the shipping documents.
4. Credits can only be processed after the goods have been returned with the RGA.
5. Faulty product/s must be returned in original condition and original packaging including boxes. Product/s must not have been tested or used.
6. Full payment at normal payment conditions may still be required if it is deemed that the returned product was misuse by the customer.
7. GMT Tools Technic Australia reserves the right to impose extra charges on any returned product/s such as handling, insurances charges etc.

WARRANTY

Please refer to the GMT Warranty & Limitation of Liability statement DN1122.002 for all the details regarding any GMT product warranty.

If you have any questions, please call GMT on 1 300 048 1300