

WARRANTY & LIMITATION OF LIABILITY

“GMT” will refer to **GMT TOOLS TECHNIC AUSTRALIA** in this document.

WARRANTY COVER

GMT will warrant any GMT Tool for a period of 12 months from the date of invoice to the end-user (invoiced by GMT or by an authorized GMT Dealer) to be free of any defect in materials and/or faulty workmanship.

The warranty approval may be subject to inspection of the failed part. GMT may request the failed part to be returned for a failure analysis and GMT will be the sole judge.

GMT TOOL USER RESPONSIBILITIES

Do not use the tool without fully understanding the way the tool is supposed to be used. Read the instructions provided or contact GMT for any further information you may need.

Do not use a GMT tool which is damaged, excessively worn or has parts missing.

Do not use a tool which is not properly maintained (lubricated where required).

LIMITATIONS

Wear and tear are not covered by warranty.

This warranty only applies to the original purchaser.

The GMT tool is not to be modified or used in any applications for which it was not designed for.

Only GMT tool parts are covered by this warranty, no subsequent damage is covered.

Damage caused by using the GMT tool incorrectly is not covered by the warranty.

The GMT tool warranty does not cover any freight, loss of earnings or any other expenses other than the actual repair (replacement) of the tool.

The failed parts (claimed parts) must be available for inspection within 2 weeks of requesting them back. Do not send any warranty parts back without authorization from GMT.

If the faulty parts are not available for inspection, the claim cannot be processed.

If the claim is accepted and covered by GMT, the returned faulty parts become the property of GMT.

If the claim is rejected the returned failed parts will be available from GMT for 6 weeks, after that they will be scrapped.

PARTS & LABOUR REIMBURSEMENT

Parts:

Upon the acceptance of a warranty claim, GMT will replace the part(s) FOC, FIS.

GMT may issue a credit to the claimant’s account (if existing) in value of the accepted claim, with clear reference to the specific warranty claim.

Labour:

The GMT warranty labour rate is \$95/hour.

The time allowed for a given repair must be approved by GMT prior to the work being done.

RETURNING WARRANTY PARTS

PLEASE DO NOT send any parts back to GMT for a warranty inspection, without the proper GMT authorization.

GMT will not cover any forwarded freight charges and the parts may not be located for inspection, without a GMT returning goods authorization.

Note: Should any part of the above warranty statement contravene any applicable law, the law will override that part of the statement, with the remaining warranty agreement left intact as stated.

If you have any questions, please call GMT on 1 300 048 1300